

From: William Robertson <wrobertson@CreterVault.com>

Date: 3/20/20 11:26 AM (GMT-05:00)

To: Scott Bradley <Scott@bradleyfuneralhomes.com>

Subject: COVID-19 UPDATE

Dear Scott:

As I stated in my e-mail to you earlier this week, I promised that I would keep you apprised of any change in the services we provide which could be impacted by the COVID-19 virus outbreak. We have received information from the National Concrete Burial Vault Association recommending that all members immediately discontinue the use of the following items, and any other similar items, due to inability to easily disinfect and to enable social distancing:

- *Lap blankets,*
- *Chairs and chair covers,*
- *Tent sidewalls*

Creter Vault is committed to doing everything within our power to minimize the spread of the COVID-19 virus. Again, as mentioned in my earlier e-mail, we have implemented safeguards with our staff to protect them and our customers from possible infection through guidelines we have put into place. Part of this process will restrict the use of the above mentioned items beginning tomorrow, March 21, 2020. Further, we will only supply tents if requested.

Thank you for your understanding and cooperation. Working together, we will continue to provide your families with the best service possible during this crisis. Please call the office if you have any questions.

Sincerely,

Rich Creter
President
Creter Vault Corporation
(800) 352-4890